



## NCAA Eligibility Center Contact Information

Customer	Call Type	Direct Line	Hours of Operation (EST)
Prospective Student-Athletes/Parent/General Public	Initial-Eligibility/Eligibility Center Accounts for U.S. and Canadian (except Quebec) Students	877-262-1492	9 a.m.-5 p.m.
Prospective Student-Athletes/Parent/General Public	Legislative Questions	317-917-6008	10 a.m.-5 p.m.
All Customers	NLI Questions	317-223-0706	8:30 a.m.-5 p.m.
All Customers	General NCAA Questions	317-917-6222 (Switchboard)	8:30 a.m.-5 p.m.
High School Administrators (PIN Required)	High School Accounts	877-622-2321	8:30 a.m.-5 p.m.

### Websites/Mailing Addresses:

[www.eligibilitycenter.org](http://www.eligibilitycenter.org)

*Questions for International Students and Students from Quebec*

<http://www.ncaa.org/student-athletes/future/ncaa-eligibility-center-international-contact-form>

#### *Transcript/Document Mailing:*

NCAA Eligibility Center  
Center Processing  
P.O. Box 7110  
Indianapolis, IN 46207

#### *Overnight/Express Mailing:*

NCAA Eligibility Center  
Certification Processing  
1802 Alonzo Watford Senior Drive  
Indianapolis, IN 46202